

Customer Satisfaction

General

Please rate your responses to the following questions.

Question 1

How satisfied are you with the quality of services available from Tri-City Transitions Society?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 2

How satisfied are you with the services you received?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 3

How satisfied are you with your appointment starting on time?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 4

How satisfied are you with being treated with respect by staff?

- Extremely Satisfied
- Satisfied

- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 5

How satisfied are you with the level of professionalism and knowledge of our staff?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 6

How satisfied are you with accessibility of our services?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 7

How satisfied are you with our staff helping you to meet your goals?

- Extremely Satisfied
- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 8

How satisfied are you with your overall experience of the services you received from Tri-City Transitions Society?

- Extremely Satisfied

- Satisfied
- Neither Satisfied or Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question 9

Will you continue to use our services in the future? Please explain your answer accordingly in the space provided.

- Yes
- No

Comments:

Question 10

Would you recommend Tri-City Transitions Society to people you know?

- Yes
- No

Question 11

Please explain the reasons why you would or would not recommend us.

Question 12

Please provide any additional comments on how we can serve you better.
